



TRICARE
MANAGEMENT
ACTIVITY

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS

SKYLINE FIVE, SUITE 810, 5111 LEESBURG PIKE
FALLS CHURCH, VIRGINIA 22041-3206

Date

Addressee (use full name and address)

Dear (Use the person's name):

We have received notification that one of our unclassified servers was breached and some of your personal information may have been compromised. One of the files maintained by STI (the contractor responsible for conference logistics) contained identifiable registration information (\$50 registration fee) for the August 2001 TRICARE Healthcare Fraud Conference in San Diego, CA. The stolen files included the credit card information used to pay the registration fee as well as e-mail and business address information.

Routine monitoring detected unusual activity on our server. Investigation of the activity led to the discovery that an intrusion had occurred and information was compromised.

As a result of this incident, we have implemented enhanced security controls throughout the network and installed additional monitoring tools to improve security of existing networks and data files.

Although we do not know the intent of the crime or if any of the information will ever be accessed or misused, we want to advise you that the theft of your personal information may potentially place you at risk for identity theft. To assist you in understanding the potential risks, we have enclosed a Fact Sheet on precautions you can take to protect your identity.

The Defense Criminal Investigative Service will participate in the investigation. Please notify them immediately if you find someone has used your stolen information for any purpose. They can be reached at (703) 604-8410. * ***Number no longer valid. Please call 1-800-600-9332***

We deeply regret any inconvenience this security breach may cause you.

Sincerely,

Elder Granger
Brigadier General, MC, USA
Deputy Director

Enclosure:
As stated